



CASE STUDY

Safety Management Systems

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ORGANISATION STATS

- Commercial Development
- 125 Employees
- 3 Locations

CLIENT SITUATION

- Absent Safety Management Plan
- Reacting Based Culture
- Client Auditing Non-Compliances

KEY FINDINGS

- No Safety Management Plan was Developed for Small Projects
- Client Auditing Non-Compliance was Creating Conflict
- Client / Contractor Relationship HIGH FEAR
- Serious Near Miss Incidents were Not being Investigated
- Public Safety was Not Managed Effectively – Exposure to Litigation

THE BARCLAYSS® PROCESS

There are three stages in the Barclayss® process, discovery, transform and transfer. The duration of this project was 12 months, from January 2018 to December 2018.

DISCOVERY

- Review Contractor Critical Safety Exposures
- Review Client Safety Expectations
- Outline Critical Risks and Management Needs

TRANSFORM

- Develop Modular Safety Management Plan
- Communicate and Educate Site Teams for Day to Day Use
- Conduct Ongoing External Audits to Ensure Effective Use

TRANSFER

- Coached Operational Leaders to Manage Systems
- Integration into Company Online Portal

OUTCOMES

- Flexible and Adaptable Safety Management System
- Client Audits Above 90% Compliance
- Public Safety Controls Implemented
- Site Teams Using Safety Management System to Manage Day-to-Day Work

ANALYSIS & INSIGHTS

- Modular Safety Management System Developed to Apply to Different Sized Projects
- 125 Site Members Trained
- Five External Audits Conducted



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Project Timeline and Phases



Dec 2018

Site Audit and Review

Sep 2018

Site Audit and Review

Jun 2018

Site Audit and Review

Apr 2018

Site Audit and Review

Mar 2018

**Site Leaders Coached to
Manage System Completed**

Feb 2018

**Site Personal Trained
Completed**

Feb 2018

**Safety Management
System**

Jan 2018

Site Audit and Review

